



The Rotherham Parent Partnership Service

Rotherham Metropolitan Borough Council
Where Everyone Matters

COMPLAINTS

Resource Box List	Contacts - Local	Contacts - National	Contacts - General
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Each of our resource boxes contain information sheets, flyers etc. Copies of information sheets and flyers can be sent to you, please email or ring the service to say which ones you would like.

You would be very welcome to come into Norfolk House to go through any of the resource boxes. Please ring us on (01709) 823627 to make an appointment

Complaints Procedure - Rotherham Parent Partnership Service leaflet

Complaint about the Council - how to complain to the Local Government Ombudsman booklet and Website printout

Customer Complaints Procedure - Rotherham Metropolitan Borough Council

Making a complaint - ACE leaflet

Taking Matters Further - ACE leaflet

Taking Matters Further - ACE article

Complaints about Schools from Parents/Carers - Rotherham Parent Partnership Service

How to Complain - Rathbone special educational advice leaflet

The above information was last checked July 2007

Rotherham Parent Partnership Service
Norfolk House, Walker Place
Rotherham S65 1AS

Tel: 01709 823627
E-mail: Parentpartnership@rotherham.gov.uk
www.rotherhamparentpartnership.com



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Metropolitan
Borough Council
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C O M P L A I N T S

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Department for Children Schools and Families - DCSF
Sanctuary Buildings
Great Smith Street
London
SW1P 3BT

Tel 0870 000 2288

Local Government Ombudsman
Beverley House
17 Shipton Rd
York
YO30 5FZ

Tel 01904 663200

Rathbone
4th Floor
Churchgate House
56 Oxford Street
Manchester
M1 6EU

Tel 0161 236 5358
Tel 0800 731 5321

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